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DELIVERY POLICIES – please read

We work with reputable delivery companies and will do our best to ensure your product is delivered to you ~ hassle free and on time. Please assist us by reading the following policies about deliveries:

- ▶ ALL ORDERS ARE INSPECTED WHEN PULLED, AND ONCE AGAIN PRIOR TO SHIPPING.
- ▶ YOU ARE ASKED TO **INSPECT PRODUCTS UPON DELIVERY**, PRIOR TO SIGNING FOR THEM. SIGNING A WAYBILL INDICATES THAT ITEMS HAVE BEEN RECEIVED IN GOOD CONDITION. NEVER SIGN A WAYBILL PRIOR TO AN INSPECTION!
- ▶ IF PRODUCTS ARE SIGNED AS BEING RECEIVED IN GOOD CONDITION, ATLAS POTS AND/OR THE DELIVERY COMPANY/PERSON CANNOT BE HELD LIABLE FOR DAMAGED PRODUCTS DUE TO SHIPPING OR HANDLING.
- ▶ IN CASE OF DAMAGED PRODUCT, WRITE ‘DAMAGED ITEMS’ ON THE SIGNATURE LINE. PLEASE CALL US AT THE STORE AS SOON AS YOU ARE ABLE TO.
- ▶ IF YOU ARE ARRANGING THE PICK-UP, ATLAS POTS IS NOT LIABLE FOR DAMAGE INCURRED DURING TRANSPORT OR HANDLING.
- ▶ IF YOU REQUEST DELIVERY AND NO ONE WILL BE PRESENT TO RECEIVE THE DELIVERY, ATLAS POTS NOR THE DELIVERY COMPANY/PERSON CAN BE HELD LIABLE FOR ANY MISSING PRODUCT, AND/OR DAMAGE DUE TO TRANSPORT.

If you have any questions or concerns, please contact us:
(604) 960-0556 or info@atlaspots.com