PRODUCT INFORMATION

All planters are handmade from pure commercial-grade fiberglass. Our exclusive line of planters have additional reinforcement and raised bottoms with built-in channels to assist with drainage and circulation. The finish of the planters is automotive paint topped with a UV coating.

If you have any questions or concerns, please reach out to us.

PLEASE HANDLE WITH CARE

All lightweight planters must be handled gently. Planters can sustain scratches or chips. Please exercise care even when moving empty planters.

STORE POLICY

- No refunds.
- Items must be returned in new, unused condition in original packaging for exchange or in-store credit within 14 days of purchase.
- Re-stocking fees will apply to items returned for exchange.
- Final sale items are sold as-is and are not eligible for exchange, return, or warranty.

We are here to HELP!

Send us your questions or comments to:



nv@atlaspots.com



604 960 0556



atlaspots.com

Delivery options available!











THANK YOU for shopping with us!

TIPS AND CARE

WARRANTY

Planters are checked prior to leaving the warehouse.

With proper care, planters will provide years of enjoyment.

AS SOON as you receive your planters, please remove shrink-wrap and cardboard immediately. If left on, the finish of your planters can become marked or damaged, especially if the planters are left out in the weather.

If you are not using your planters right away, store them in a dry place on a flat surface.



Please handle planters gently. Planters are made of fiberglass and can sustain stress cracks if moved/pulled/pushed while full of soil.

It is recommended that the planter be emptied prior to moving, especially larger planters. Fiberglass planters can develop cracks and damage if not placed on a level surface.

CLEANING

A soft, damp cloth is all that is needed. **Do not pressure wash.**

USING DOLLIES

The entire bottom of the planter must be supported by the dolly.

INDOOR USE

To prepare planters for indoor use:

- 1 Plug holes.
- 2 Line the entire inside of the planter with 3-5ml plastic (eg. a garbage bag).
- 3 Create a void at the bottom of the planter by adding drainage material (lava rock or non-biodegradable styrofoam).
- Place 1 sheet of landscape cloth over the drainage material.
- 5 Add sterilized indoor potting soil.

All regular-priced purchases come with a **one-year warranty** from the date of purchase. This includes issues affecting the finish and structure of a planter that has been properly handled, planted, placed, and is draining well.

All planters require excellent drainage.

PLEASE ENSURE WATER CAN EASILY VACATE THE PLANTER

Warranty does not include fading, scuffs, scratches, or chips. Warranty is void if the planter is improperly handled, draining poorly, or holes are plugged, or if the planter has been insufficiently supported, or was not placed on level ground, or was altered in any manner.

Warranty covers planters **only** and does not cover any other costs or claims. Atlas Pots will repair or replace defective planters at its discretion.

Exercise caution if using saucers outdoors in uncovered areas. These can prevent the proper drainage of your planter.

PLEASE KEEP YOUR RECEIPT

Original receipts required for all exchanges or warranty issues.